



Dr Deepak Williams
VASCULAR AND ENDOVASCULAR SURGEON
MBBS, FRCS (Eng), FRCS (Edin), FRCS (Glas) FRACS, FRACS (Vasc)

Telephone: 02 6621 2200 or 1300 278 379

Fax: 02 6621 3411

Email: Admin@ncvascular.com.au

Website: www.ncvascular.com.au

MASK REQUIREMENTS

Information for patients and visitors

This information is provided as a courtesy to those visiting North Coast Vascular

Thank you for choosing North Coast Vascular.

As a provider of health services to the elderly, immunocompromised it is our duty to uphold the highest health and safety practices during the COVID-19 pandemic.

Our patients, staff and visitors are required to wear a mask whilst in our practice.

Frequently asked questions

What if I have a medical exemption?

For your protection and the protection of other patients and visitors, you will be required to utilize a face shield instead of a mask. A face shield must be fitted correctly and in accordance with directions. A face shield offers more breathability around the face, without touching the nose or mouth area.

What if I choose not to wear a face shield either?

Unfortunately, with no protection on your face we are unable to allow you into the clinic for your scan today. We can offer you some alternative options such as another clinic location or rebooking your appointment when face masks are not required.

Is it discriminatory not to allow me into your clinic without a mask?

No, for health and safety reasons we can not expose our staff, patients and visitors to unmasked patients. North Coast Vascular is here to look after you, but we do need to protect our staff and others.

Is it illegal not to conduct my appointment today? (Because it's a 'medical appointment')

Every patient's care is our main priority and we will offer a face shield so we can proceed with their care, if you do decline to not wear the face shield, we do have the right to decline to proceed with your care today. It is important that we protect our staff and patients.

Thank you for your understanding.

